

Reservations and Spa Guidelines

Spa Innovations is committed to providing clients with a professional and fulfilling experience with every visit.

The following guidelines are intended to enhance everyone's experience.

- *Spa hours are by appointment only. Please selective your service of choice and pay online. Call 601.331.2673 to schedule your appointment time.*
- *To reserve your Appointments full payment for each service is require prior to service. We accept all Major Credit Cards: Visa, MasterCard, Discover and American Express.*
- *On the day of your scheduled appointment we will send a confirmation prior to your appointment by text, phone or email you must response back with a confirmation within one hour to hold your appointment time. Failure to cancel or reschedule will result in the forfeit of this charge.*
- *If for any reason Spa Innovations needs to reschedule or cancel your appointment as much advance notice will be given.*
- *Paid services expire after thirty (30) calendar days. Please book your appointment within 30 days after payment to avoid forfeit of payment.*
- *All of our services are one on one private session. Children are not allowed unless being serviced.*
- *Please arrive a minimum of 15 minutes before your schedule appointment*
- *All clients are required to fill out a consultation form before service*
- *We respect the privacy of clients. Personal information is totally confidential*
- *Please do not bring valuables we are not responsible for lost or stolen items*
- *Services will start and end on time courtesy of our next client*
- *We understand sometime being late is unavoidable depending on the circumstances we may have to shorten or reschedule your service.*
- *Clients who arrive late will be charged the full amount for a shorten session.*

- *Your appointment time is reserved just for you and we require a 24 hour notice for all canceled or rescheduled appointments. If less than the required notice is given, we reserve the right to charge 50% of the full scheduled session.*
- *We are constantly expanding our services and providing you with the most current and advanced in all of our services. Please note that prices and services are subject to change at any time.*
- *All completed services and sales are final. No Refund*
- *All Series treatments require full or half payment on the first service visit the second payment will be paid on the 2nd scheduled service.*
- *All series treatment must be done consecutively once a week you may reschedule on a different day of that week failure to make the scheduled appointment will result in forfeit of treatment for that week.*